

consumer comparison checklist

Important amenities and services to consider when selecting a senior community:

	BPMSL COMMUNITY	COMMUNITY 1	COMMUNITY 2
AMENITIES AND SERVICES	<i>Overlake Terrace</i>		

Building / Staff

- The building is clean and attractive
- Hallways, doorways and rooms accommodate wheelchairs and walkers
- Staff is polite and welcoming
- Staff is appropriately dressed and well-groomed
- The layout of the building is easy to navigate
- The building is secure to protect those who may wander

Services / Amenities

- Trained Staff Available 24 Hours
- Service Plans
- Regular Needs Assessment that involves resident's care staff, family and physician
- Staff Trained for Emergency Care
- Wellness Programs
- Activities Programs
- Transportation
- Emergency Call System in each room
- Pharmacy, physical therapy and salon services available on-site
- Memory Care Neighborhood
- Respite

Dining Room Services

- Dining room is clean
- Three meals are served per day, seven days per week
- Snacks are available at all times
- Residents can eat in their rooms
- Community can accommodate special dietary needs